Practical HomeCamper Mini-Guide

29 May 2020 update

We have gathered in this document some useful pieces of information and recommendations to help you travel and welcome with peace of mind this summer. First, you must respect the current sanitary instructions for Covid 19 with a set of easy-to – apply good practices.

It is also a question of good manners and solidarity, as you do naturally when you visit or host friends... Because that is also part of the HomeCamper experience!

We wish you a great summer.

The HomeCamper team

Reminder of barrier gestures

Cough or sneeze in your elbow. Wash your hands often or use a hydro-alcoholic gel. Use single-use tissues and then throw them in the trash. Greet without shaking hands. Respect the distances of 1-meter minimum.

When should I wear a mask?

>> In all the circumstances in which you cannot keep the social distancing (1-meter min.)
>> It is recommended in shops and markets. Some retailers may let you in only if you are wearing a mask.

>> It is mandatory on public transport, taxis, and passenger vehicles (except if there is a protective glass) and when carpooling.

- As of June 2, the date of reopening of public places and tourism in France, the use of the mask is extended, sometimes on a case-by-case basis. For more information, contact the municipalities and/or the concerned sites.
The HomeCamper traveler checklist

Going on an adventure, enjoying nature, finding freedom... To make sure your holidays are just as you wish, here are some tips that could be summed up in 3 words: anticipate, learn, and respect.

- **When making a reservation**, please ask your host for all the necessary information: available space, equipment at your disposal, potential presence or not of other HomeCamper travelers... Consequently, you will be able to anticipate your own needs. If you are booking as a group (family, friends...), remember that the limit is set to 10 people.

- **Tell your host your type of vehicle** (motorhome, caravan, van, car...) so he can arrange the pitches within the rules of social distancing.

- **Depending on your degree of autonomy** (sanitary, kitchen, laundry, etc.), inform your host of the possible equipment you will use of in the garden/land you have chosen.

- **Specify if you have young children** so that your host can possibly prepare his outdoor playground equipment accordingly.

- **Do not forget in your luggage**: hydro-alcoholic gel, masks, soap... Also think about disposable gloves, garbage bags, wipes (preferably biodegradable)

- **On your arrival on site**
  Ask for a short-guided tour and ask for more information about the instructions and arrangements implemented, the management of waste bins, etc.

- **Before your departure**
  Make sure you leave the place clean and tidy, just as you found it.
The HomeCamper host checklist

You are welcoming HomeCamper travelers in your garden. Thanks to you, families, friends, and hikers will (finally) be able to go green in optimal safety conditions and enjoy the advantages of your region. To help you, here are some practical pieces of advice and recommendations (to adjust according to your situation) so that these visits mix convivial moments and beautiful meetings.

When making a reservation

☐ Provide travelers with details about the equipment and services offered or available and about the sanitary rules within your home. Remind them to be equipped with the essential protective elements (hydro-alcoholic gel, masks, etc.). If you are welcoming groups of travelers, make sure of their number (10 people max).

Cleaning and disinfection

☐ Upon arrival of travelers and if you have several groups of visitors:
  Remind them of the barrier gestures and give them the sanitary instructions that you have set up if necessary, and which are specific to your equipment (e.g. direction of traffic). Do not hesitate to post your instructions in places where people are passing by.

☐ If you make common rooms available:
  -> Put in self-service disinfectant products in the common areas
  -> Aerate closed rooms regularly
  -> Place a plastic bag inside the baskets and trash cans

☐ Clean and disinfect:
  On clean surfaces previously cleaned with your usual cleaning products, apply disinfectant. Recommended products: solutions that contain diluted bleach or at least 70% alcohol.

☐ If you have a pool:
  Maintain it thoroughly and check the quality of the water according to the treatment that you apply (chlorine, oxygen...)

  Namely for public swimming pools: “The water must be filtered and treated with a suitable disinfectant to meet physical, chemical and microbiological standards. The maximum instantaneous attendance will not exceed three people per 2 m² of open-air water surface.”

  (Source : HCSP Haut Conseil de la Santé)
Infos pratiques HomeCamper

Where am I going this summer?

According to the official announcements made on May 28th:

- **For France**: the end of the travel ban within a 100km radius now allows you to book your HomeCamper destination anywhere in France.

- **For Europe**: the reopening of borders from June 15 is announced "if the sanitary situation is favorable" and depending on possible isolation measures (14-day quarantine) requested by some countries. We will keep you informed as soon as the decisions are made.

Services +

- **You do not have any camping equipment?**
  -> Rent it with our partner Quechua. More details here: [Let’s go camping](#)

- **Do you wish to travel with a tourism vehicle (camper vans, vans...)?**
  -> For purchases and maintenance: [Mercedes-Benz Vans, TipTop, YpoCamp](#)
  -> Professional or private rental: [Outdoorsy, Roadsurfer, We-Van, Wikicampers, Yescapa](#)

Useful contacts

- **Coronavirus 24/7 toll-free number**: 0 800 130 000

- **Federation of campers, caravanners and motorhome owners**
  FFCC  [https://www.ffcc.fr](https://www.ffcc.fr)  Tel: 0 890 21 43 00

- **French Cycling Federation**
  Ffvélo  [https://ffvelo.fr](https://ffvelo.fr)

- **Axa / Host Guaranty**: [Click here](#)

To join us 7/7

Hotline HomeCamper: 01 76 40 24 95  •  contact@homecamper.com  •  [www.homecamper.com](http://www.homecamper.com)

The health information and advice provided in this document is not intended to be exhaustive. To find out more about the current instructions at any time, please refer to the information available on the official website: [Gouvernement | Covid 19](#)